



## ALDINE INDEPENDENT SCHOOL DISTRICT

14910 Aldine-Westfield Road • Houston, Texas 77032-3099 • (281) 449-1011

December 16, 2002

Adjusters International  
Attn: Scott Davidson  
17130 N. Dallas Parkway Ste. 105  
Dallas, TX 75248

Dear Scott

On June 8, 2001, Tropical Storm Allison created extensive damage in the Houston area. Aldine ISD was drastically impacted by this storm and several of our school buildings were rendered uninhabitable. Adjusters International was recommended to us and your firm proceeded in an efficient and orderly process of identifying the damage, coordinating the recovering process and assisting in the collection of the insurance which was needed to rebuild and refurbish the damaged buildings.

You were assisted in this recovery process by other Adjusters International employees from other areas of the country and they were indeed as efficient as those in your office and used their individual expertise to expedite an already complicated system of recovery and reimbursement, including dealing with the FEMA personnel. People in our office were able to contact you and your assistants at a moment's notice either at the office or by cell phone. Your expertise in catastrophic recovery certainly eliminated the need for those at Aldine ISD to spend precious time on dealing with the storm recovery and allowed us to continue using our work time for the benefit of the students in Aldine. The fact that the educational process could continue while the recovery process progressed was a relief for everyone involved.

Would I recommend you to another district or business? Most assuredly, without hesitation I would recommend your company. Dealing with someone who knows the business, knows the avenues of process and is totally professional in every aspect is always the best route to take. Thank you again for all your assistance and the children of Aldine thank you as well.

Sincerely,

Keith Clark  
Assistant Superintendent of Finance